



AUCKLANDPHO

ANNUAL REPORT

2022 / 2023

Leading in quality and equitable health

include **improve** **innovate** **imagine**

Chair Report



Donna Tamaariki

Tēnā koutou katoa

Tukua te wairua hei whakarei ake iā mātou hapori.

*Hei arataki i ngā mahi me tō mātou whāinga matua,
kia ora ake ai ngā lwi katoa.*

Release the spirit to uplift our community

To guide our work and our purpose to ensure they are well.

On behalf of the Auckland PHO Board, it is an honour to present the 2022/2023 Annual Report.

Whilst the last three years have been heavily impacted by COVID-19, Auckland PHO practice teams have spent the year in catch up mode and are slowly seeing a return to more normal conditions with in-person consultations increasing to pre-COVID-19 levels. However, workforce shortages and an increase in patient acuity due to longer hospital waiting lists, additional demands from the community, keeping up with vaccinations, winter illnesses and navigating health bureaucracy have resulted in an increased workload. This, coupled with an aging workforce and uncertainty of their role in the health reforms has a far-reaching effect on our wearisome primary care teams. Despite this, our network continues to focus on and provide the very best health care to patients, particularly to whānau Māori and Pacific peoples. The Board is endlessly appreciative of the way our general practice network has continued to provide quality, safe and compassionate care to their patients.

Severe weather events in Tāmaki Makaurau with associated flooding, high winds and the devastating cyclone meant the first 58 days of 2023 were stressful for our providers and staff, who were affected both personally and professionally. Many went above and beyond their usual roles to ensure patients were able to get the healthcare they needed and pivoted services to ensure patients were prevented from experiencing further delays in care by arranging virtual assessments and clinical support.

The Health Reforms, while focussing on long term inequities for Māori and a system approach for change, have taken longer than anticipated. The role of primary health organisations, we acknowledge is going to change and this can create levels of uncertainty and will have an impact on the way we work now. However, the other side to this are great opportunities to revise our direction of travel in readiness for the future where we can build on our capability and experience

along with the relationships we have formed over time that can be used to support and take our health system forward.

Auckland PHO continues to operate effectively and efficiently, with much of our funding deployed to support service delivery, general practice team development, sustainability and the achievement of our strategic goals. We are immensely grateful to East Health Trust (and in particular, Stan Yan) for financial stewardship, support and governance throughout the year.

I would like to acknowledge and thank my fellow Board members for their ongoing commitment to Auckland PHO. We are immensely proud that our Board has four mana whenua directors along with two general practitioners who bring governance expertise that ensures that there are the range of skills, relationships, and networks needed to achieve our strategic goals.

The success of Auckland PHO reflects the hard work of the team members over the year and the past few years, which have been heavily impacted by the Pandemic. The effort and commitment displayed by the team has been remarkable. On behalf of the Board, I would like to thank the team for their contribution, not only to Auckland PHO but also to the communities for which they have provided care and advice to during the year.

And finally, I wish to express our deep gratitude to every member of our general practice network and to everyone involved in enabling health services to keep operating effectively in these challenging times. Your hard work, humanity and aroha for patients is very much appreciated and applauded by the Board, the Auckland PHO team and your communities.

I roto i o tātou ringaringa te rongā - In our hands is the remedy.

Noho ora mai,



Donna Tamaariki
Chair Auckland PHO

CEO Report



Barbara Stevens

Tēnā tataau e te whānau

I am pleased to present the CEO report for Auckland PHO. It is a testament to the relentless dedication and unwavering commitment of our Primary Care Organisation to advancing health care and supporting our 24 general practice teams in the face of continued unprecedented challenges. Our teams have demonstrated ongoing resilience, adaptability and an unwavering passion for the care of patients who present with increased health complexities, with a decreasing workforce and funding shortages.

The past year continued to be marked by the COVID-19 pandemic, however our general practice teams have continued to respond with agility to provide essential care, resources and innovation to ensure patients are seen in a safe setting, while returning to 'business as usual'.

Our ten Quality Improvement Strategies focussing on equity, quality improvement and Primary Care sustainability have been turned into measurable outcomes and aligned with the range of national and regional targets, indicators and programmes. This is our 'road map' to providing substantive and ongoing support to our general practice network, communities and enrolled patients.

Routine childhood immunisations have dropped dramatically across the globe as a consequence of the COVID-19 pandemic and Auckland PHO is experiencing the same concerning trend. We are fortunate to have a motivated immunisation team, who provide both advice and hands on support to our practice teams, assisting with timely immunisations and recalls across the age spectrum. While not back to pre-pandemic levels, the numbers needed to reach target are small and we acknowledge the concerted effort it takes for practice teams, outreach services and the community to achieve immunisation coverage and thus, herd immunity.

Throughout the year, Auckland PHO has proudly assisted the Salvation Army to establish its first medical centre in New Zealand, with the aim of providing a comprehensive Primary Care service for all people, particularly those living with and experiencing mental health and addiction challenges. The doors will open in September 2023.

In December 2022, we hosted the Auckland PHO's annual awards, the first after the three years of lockdowns, where practice teams achievements were acknowledged and celebrated. Despite the difficulties of the previous three years, many of our practice teams achieved health targets. Aotea Health (Great Barrier Island) won the Auckland PHO Supreme Award - Excellence in Quality Performance, with Glenavon Doctors Surgery as the runner-up.

The evening was bittersweet for the two owners of Health Connections, a nurse-led youth health service who had to close down their operation because of funding instability due to the pandemic. In order to acknowledge and commemorate the outstanding service they provided to very vulnerable young people, Auckland PHO has created an annual “Health Connections Youth Health Award” for a practice who has demonstrated an ongoing commitment to Rangitahi, with the first iteration being presented at the 2023 Awards.

Auckland PHO is proud of its prudent financial management, which enables us to deliver equitable, values based Primary Care across Auckland. We have a strong balance sheet that ensures sustainability and continuity as the Pae Ora reforms are actioned.

I would like to recognise the hard work of our senior management team, practice engagement team and the finance and administration team who, throughout challenges and changes of the year, have continued to perform tirelessly. They have all stepped up to the challenges working in the health system amid change and uncertainty. I am immensely proud of them all and am humbled by the extent they ‘go the extra mile’ for our network and ultimately the patients who are enrolled with Auckland PHO.

I also acknowledge the great efforts of the Auckland PHO Board Members who generously give their time and experience.

Finally, to the Auckland PHO General Practice Network, thank you for all that you do in caring for your patients. I look forward to working with you next year.

Nga mihi,



Barbara Stevens
Chief Executive Officer

Strategic Plan

Our Strategic Plan was designed to cover two years, utilising ideas and opportunities identified in June 2021 at a Board and Senior Management Team hui, so that we would be ready and fit for the future health system.



Our Vision: Leading quality equitable primary health care
Our Purpose is to improve the lives of those we serve by providing inclusive, innovative, and compassionate primary health care

VALUES

Integrity	Aroha	Curiosity	Thriving	Connectiveness
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Strategic Priorities and Goals to 30 June 2024

EQUITY	QUALITY & SAFETY	PARTNERS
<p>We will work alongside our Iwi partners/IMPB and Māori organisations to support hauora Māori in a very different way.</p> <p><u>Goal</u></p> <p><i>Whānau Māori enrolled within our network will have equal to or better access to health care to that of the total population.</i></p>	<p>We will work towards continuing to improve standards and processes.</p> <p><u>Goal</u></p> <p><i>Auckland PHO will be a strong, thriving organisation.</i></p>	<p>We will strengthen our support to our general practice network and seek partnerships with organisations that prioritise and support the most vulnerable, young people and those affected by chronic disease.</p> <p><u>Goal</u></p> <p><i>Auckland PHO will have a wide network of partners working together to streamline and support equitable access to improve the health of the population.</i></p>
PEOPLE & PERFORMANCE	GROWTH & SUSTAINABILITY	BUSINESS INTELLIGENCE & ANALYTICS
<p>Our greatest resource is our people: employees, general practice teams, allied health and community health networks who are dedicated to population health, high performance, and success.</p> <p><u>Goal</u></p> <p><i>Auckland PHO's Primary Care Network will be multi-disciplinary with consistent, high-quality care supported by clinical leadership, innovation and technology to continuously improve services.</i></p>	<p>In order for Auckland PHO to continue to improve access, quality and safety and the health of our population, both now and into the future, we will work towards sustainability and grow both our membership, enrolled population and income.</p> <p><u>Goal</u></p> <p><i>Auckland PHO will be the preferred primary care network/PHO for General Practice teams, Māori and other contracted providers.</i></p>	<p>We will focus on reducing administration costs and improving areas that are costly to both the health system and consumers and will continually work to increase efficiencies and reduce waste.</p> <p><u>Goal</u></p> <p><i>Auckland PHO will be utilising a digital infrastructure with quality data that drives efficient quality health care throughout our network.</i></p>

Capabilities and Enablers	Powerful and connecting technology	Highly skilled, and empowered people	Financial strength	Trusted partnerships and alliances	Sound governance
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Governance & Leadership



Board Members

7 December 2023

2022 AGM Guest Speaker the Honourable Dr Richard Davies (fourth from left), reflected on his experience being the spouse of the Governor General, while also working as a GP at the Calder Centre, Auckland City Mission.



Donna Tamaariki
Ngāti Whātua Ōrākei me
Waiohua

Chair
Lead Consultant – Maurea Consulting



Aroha Hudson
Ngati Whatua/Nga Puti

Iwi Director - Appointed
Deputy Chair - Appointed
Chair - Finance, Audit and Risk Committee
CEO - Health West Limited



Judy Davis
Ngati Maniapoto
Ngati Whanaunga o Tainui

Non-GP Director - Elected
Kaitiaki / General Manager
- Piritahi Hau Ora Trust



Dr Lisa Eskildsen

GP Provider Director - Elected
Member - Clinical Effectiveness Group
GP Associate - Avondale Health Centre



Dr Elizabeth McLeay

GP Provider Director- Elected
GP Owner - Avondale Health Centre



Te Haula Taua
Waikato-Tainui, Ngāpuhi

Community Director – Appointed
Member - Finance, Audit and Risk Committee

Mental Health Report



Tanya Clark

Auckland PHO now has a total of six Health Improvement Practitioners (HIPs) and nine Health Coaches across ten practices. The HIPs have a combined FTE of 3.7 and the Health Coaches a combined FTE of 4.8. Over the course of the financial year of July 2022 through to June 2023 our HIPs and Health Coaches have engaged with a staggering 6500 patients through our Te Tumu Waiora/Integrated Primary Mental Health and Addictions contract.

Health Improvement Practitioners and Health Coaches have navigated their way through a model of care designed for face-to-face interactions and warm handovers through to new ways of working in the face of life post-covid, a shortage of space in practices and a higher demand on practice teams than ever before. This new hybrid way of working is enhancing patient mental health care in ways that work best not only for patients but for the practices also. The result of their hard work is evident in the face of patient engagement numbers.

Referrals for our mild to moderate mental health service have seen over 400 packages of care delivered by our ten contracted mental health providers, who have been seamless in their care of patients. They have continued to deliver positive outcomes in a prompt and professional manner under greater and greater demand for their services. Our GPs and Nurse Practitioners have continued to offer extended consultations as the patient need grows again post-covid, contributing to the mental health and care of those patients who seek help.

I would like to thank our HIPs and Health Coaches and those practices who warmly welcome them into their team environment to share in the care of patients. I would also like to thank those contracted providers who support both the Auckland PHO and the patients of those practices who work with us, patient outcomes clearly reflect the care and support you offer. Thank you also to the practices who spend time with patients listening to their concerns and referring them for packages of care. Your dedication to those in your care is commendable.

A handwritten signature in black ink, appearing to read 'T. Clark', written in a cursive style.

Tanya Clark
Manager of Mental Health & Wellbeing

Sub-committees

Clinical Effectiveness Group

The Clinical Effectiveness Group is established by the Board of Auckland PHO under its Constitution. It is a standing committee of the Board with ongoing responsibilities. The Clinical Effectiveness Group will make recommendations to the Auckland PHO Board on clinical issues that involve primary care. The key focus for the group will be oversight of existing clinical programmes and direction of new service development including primary/secondary interface issues.

Dr Charlotte Harris (Chair)	Clinical Director - Auckland PHO
Barbara Stevens	Chief Executive Officer - Auckland PHO
Dr Vikas Sethi	GP – Prana Family Health
Dr Garsing Wong	GP – Auckland Central Medical and Health Centre
Dr Richard Davies	GP – Calder Centre
Dr Lisa Eskildsen	GP – Avondale Health Centre
Jayme Kitiona	Clinical Lead - Waiheke Medical Centre
Alison Brown	Practice Facilitator – Auckland PHO
Aaron Piano	Clinical Advisor: IPC, Vaccinator and Cold Chain Assessor
Shanaz Khan	Immunisation Services Coordinator

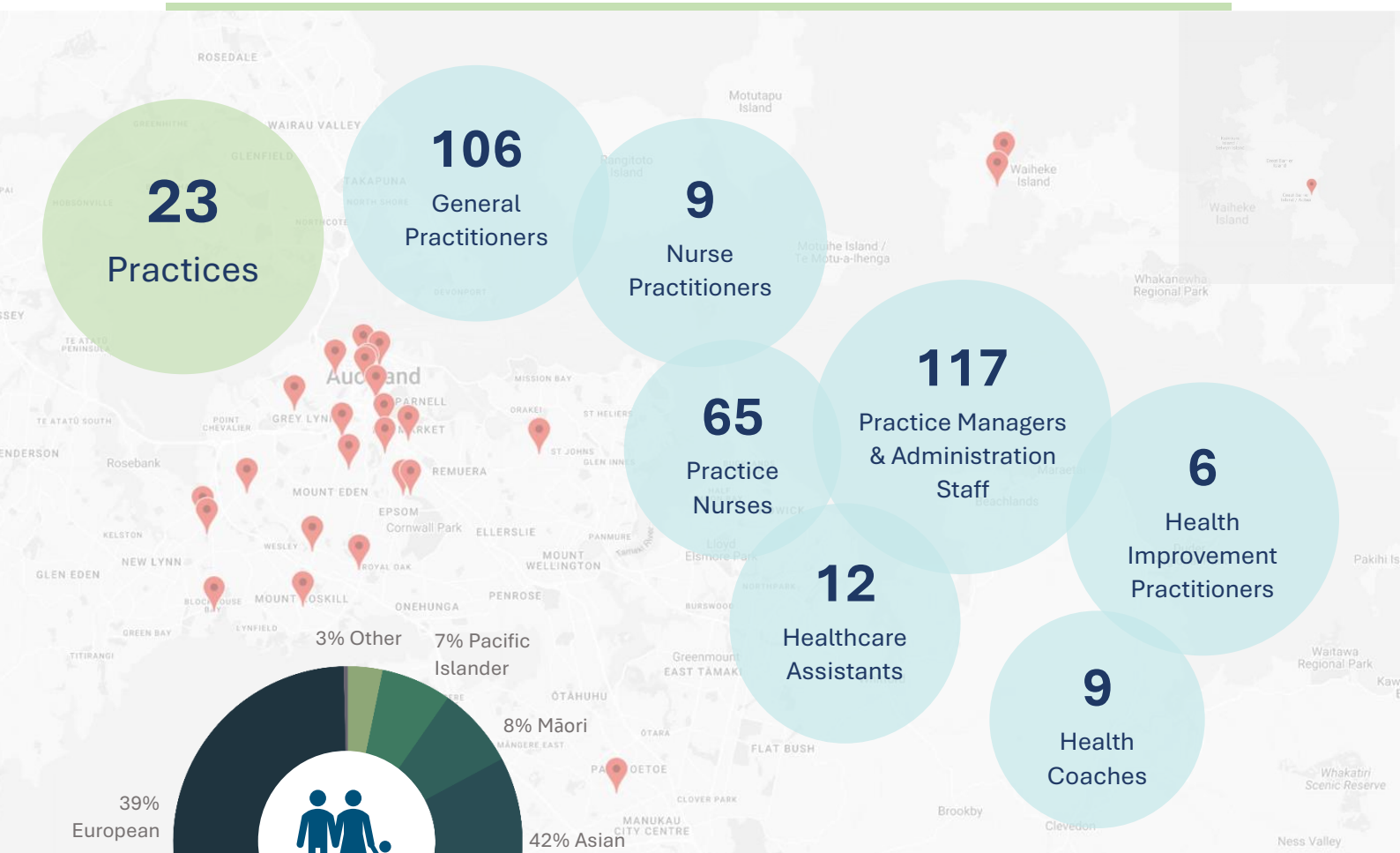
Sub-committees

Finance, Audit and Risk Committee

The Finance, Audit and Risk Committee (FARC) is accountable to the Board of Auckland PHO and is established by its Governance Policy and Constitution. It is a standing committee of the Board with ongoing responsibilities and will make non-binding recommendations to the Board and/or be delegated specific decision-making authority.

Aroha Hudson (Chair)	Deputy Chair Auckland PHO Board
Donna Tamaariki	Chair Auckland PHO Board
Te Haua Taua	Community Director Auckland PHO Board
Barbara Stevens	Chief Executive Officer Auckland PHO
Ashley Hulme	Chief Operations Officer Auckland PHO
Stan Yan	Chief Financial Officer East Health Trust PHO
Dewi Sun	Accounts Assistant East Health Trust PHO

About Us



23
Practices

106
General Practitioners

9
Nurse Practitioners

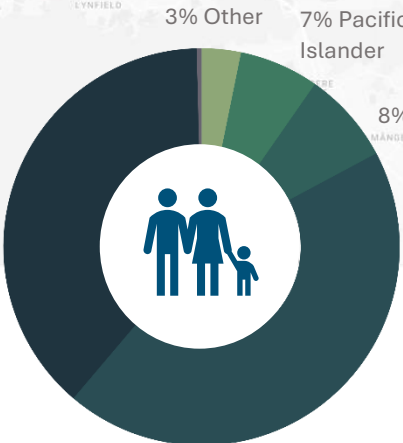
65
Practice Nurses

117
Practice Managers & Administration Staff

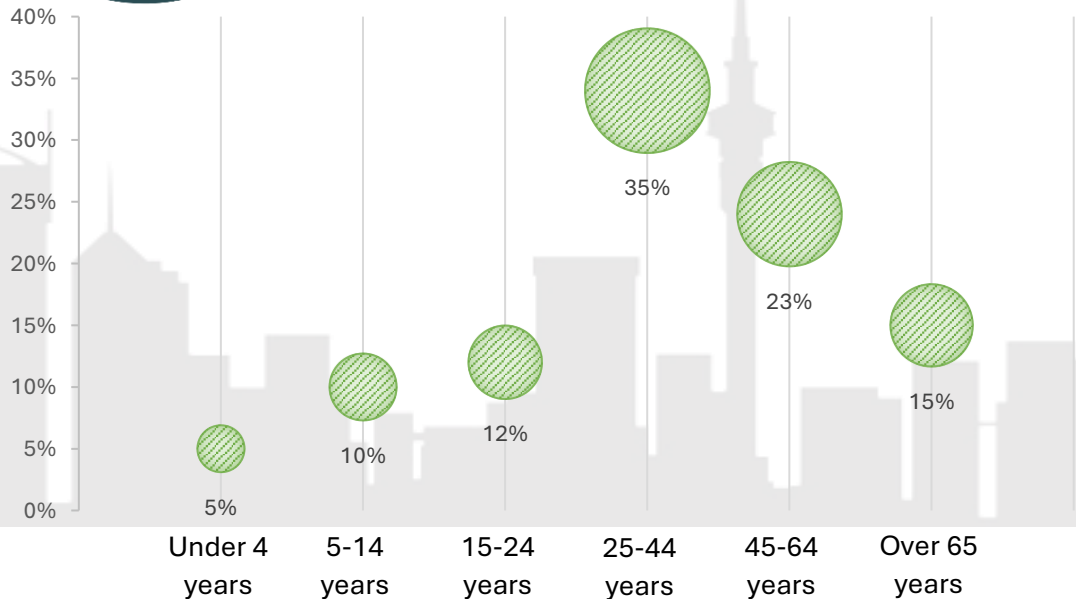
6
Health Improvement Practitioners

12
Healthcare Assistants

9
Health Coaches



69,592 Enrolled Patients



Auckland PHO General Practices

Aotea Health Aotea Road, Claris, Great Barrier Island 0991
Auckland Central Medical and Health Centre 326/28 College Hill, Freemans Bay 1011
AUT Student Medical Centre 55 Wellesley Street East, Auckland 1010
Avondale Family Doctor 63 Rosebank Road, Avondale 1026
Avondale Health Centre 39 Layard Street, Avondale 1026
Cairnhill Health Centre 95 Mountain Road, Epsom 1023
Calder Centre 140 Hobson Street, Auckland 1010
Dominion Medical Centre 349 Mount Albert Road, Mount Roskill 1041
Epsom Medical Care 272 Manukau Road, Epsom 1023
Glenavon Doctors Surgery 271B Blockhouse Bay Road, Avondale 0600
Knox Medical Practice 10 Ranfurly Road, Epsom 1023
Mount Albert Medical Centre 986 New North Road, Mount Albert 1025
Oceania Healthcare Level 11, Deloitte Building, 80 Queen Street, Auckland
Piritahi Hau Ora 54 Tahatai Road, Blackpool, Oneroa, Waiheke Island 1081
Prana Family Health 1492 Dominion Road Ext, Mount Roskill 1041 27/108 Great South Road, Takanini 2112
Raphael Medical Therapy Centre 11 Woodford Road, Mount Eden 1024
Residential Care Medical Services 39 Layard Street, Avondale 1026
Tend Health Kingsland 317 New North Road, Kingsland 1021
Tend Health Symonds Street 57 Symonds Street, Auckland 1010
The Good Medicine Clinic 510 Richmond Road, Grey Lynn 1021
Three Kings Family Medical Centre 535 Mount Albert Road, Mount Albert 1042
Viaduct Medical Centre 125 Customs Street West, Auckland 1010
Waiheke Medical Centre 132 Ocean View Rd, Oneroa, Waiheke Island 1081

Please visit <https://www.aucklandpho.co.nz/practices-fees> for list of Auckland PHO Practices & Fees

Regional and National Connections

Auckland PHO participates both at a regional and national level to advocate for the reduction of health inequities and improved health outcomes for all New Zealanders. Our staff participate in the following fora:

REGIONAL PLANNING

- ❖ NRHCC Primary Care Leaders Forum
- ❖ Comprehensive Primary Care Team Establishment Group
- ❖ Health System Indicators Working Group
- ❖ GPNZ Primary Care Leaders Forum

CLINICAL & LONG-TERM CONDITIONS

- ❖ Northern Region Clinical Governance Forum
- ❖ National Tobacco Hui
- ❖ Metro Auckland LTC Working Group

CHILD AND YOUTH HEALTH

- ❖ Maternal & Child Health Services Alliance
- ❖ Northern Region - New Born Enrolment Working Group Northern Regional Immunisation Governance Group

OTHER CLINICAL

- ❖ Metro Auckland Cervical Screening Operations Group (MACSOP)
- ❖ Regional Rural Alliance
- ❖ Primary Option Acute Care Clinical Governance Group
- ❖ Patient Access for Urgent and After-Hours Services (PAUA)
- ❖ Foot Protection Service Standards Working Group
- ❖ Metro Auckland Standing Order Steering Group
- ❖ Metro Auckland PHC Nursing Reference Group

GOVERNANCE AND FINANCE

- ❖ APLG (Auckland Primary Care Leaders Group)
- ❖ GPNZ Member (General Practice New Zealand)
- ❖ GPNZ Nurse Leads Forum
- ❖ GPNZ Clinical Directors Forum

INFORMATION TECHNOLOGY

- ❖ GPNZ Data and Digital Leadership Group
- ❖ Metro Auckland Data Custodians Group
- ❖ Northern Region Data Stewardship Group
- ❖ Primary Healthcare Dataset Programme
- ❖ Your Health Summary Clinical Governance Group
- ❖ Auckland Regional Health Pathways (Operational and Steering Group)
- ❖ Aotearoa Immunisation Register operations

MENTAL HEALTH

- ❖ YSALT (Youth Service Alliance Leadership Team)
- ❖ IPMHAS (Integrated Primary Mental Health Agreement Services)
- ❖ Collaborative Mental Health and Addictions Credentialing Programme Governance Group

Auckland PHO Clinical Quality Improvement

The Auckland PHO Quality Improvement Plan focuses on both equity and quality improvement delivered via eight quality improvement goals.

Key Enablers

The key drivers to each area of improvement relate to:

- Health System Indicators health reforms and Te Pae Tata (Interim Health Plan)
- Local Te Whatu Ora/Te Aka Whai Ora Requirements
- PHO Programmes
- Metro Auckland Clinical Governance Indicators
- Auckland Regional HealthPathways

Child Wellbeing

We will contribute to a system where all children get a healthy start, where families/whānau are empowered to maximise their children's health and potential.

People and whānau with complex conditions

We will contribute to methods of reducing premature deaths that could potentially be avoided by effective and timely Primary Care. We will develop a method of work that maximises the clinical scope of practise using a range of tools.

Wellbeing through Prevention

We will ensure our patients receive appropriate screening, preventive care and appropriate packages of care tools.

Patient Experience of Care

We will contribute to a system that ensures our patients have positive experiences when they engage in Primary Care.

Young Peoples' Wellbeing

We will support our youth to have full access to and utilisation of appropriate health services.

Technology Advancement and Enablers

We will ensure there are patient safety systems, in place and general practice IT systems that function effectively as an enabler of quality improvement activity.

Sustainable and Viable Primary Care

We will support our practice network to develop systems that ensure they are viable and able to provide the best care to their patients.

Provider Workforce and Education

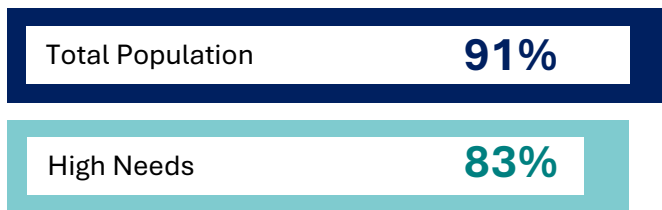
We will support our practice network to work at the top of their scope, taking advantage of professional opportunities to enhance their competency and capability in managing their patient population through an equity lens.

Health Target Performance Summary for Year End 2022-2023

Increased Immunisation – 8 months olds



Target 95%

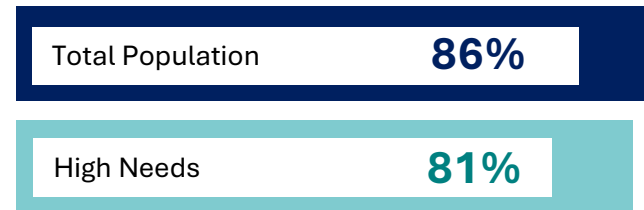


Members of our Practice Engagement Team delivering immunisations during Aotearoa Immunisation Week

More Heart and Diabetes Checks



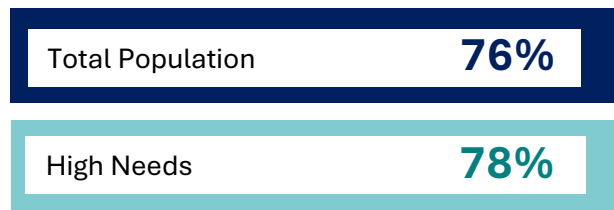
Target 90%



Better Help for Smokers to Quit



Target 90%

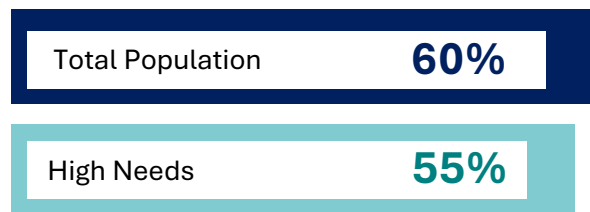


No Flu for the Crew Campaign – practice staff immunised against influenza

Cervical Screening



Target 80%



Health Target Performance Summary for Year End 2022- 2023

Auckland PHO has a responsibility for ensuring that current challenges in community healthcare are being met. These challenges include child and adolescent health, mental health and long-term conditions such as diabetes and heart disease.


Auckland PHO, through the Flexible Funding Pool and Te Whatu Ora contracts, fund targeted services and programmes to our enrolled population which aim to improve and maintain optimum health of our population.

Below is a snapshot of activity for 2022/2023


Palliative Care
628
Consultations at home and in practice




Podiatry
380
new referrals to podiatry services




Discretionary Funding
1480
procedures for high needs populations




Diabetes Annual Review
2598
year of care completed




Cervical Screening
468
cervical screens to eligible women




Sexual Health
890
sexual health consultations were funded



Patient Portals
18
practices have a patient portal



Cardiovascular Risk Management
6970
CVD risk assessments completed



Healthy Mama Healthy Baby

440

new mothers received a post-natal check



Sore Throat Clinics

Rheumatic Fever

68

sore throat management consults were funded



Primary Mental Health (Mild to Moderate Mental Health)

1030

M2M extended GP consults and follow ups

400

M2M Packages of Care

Cold Chain



53

Cold Chain Accreditations / Cold Chain Compliance

125

Clinical Assessments

Diabetes Self-Management Education (DSME)

20

DSME courses were completed



Culturally specific Chinese DSME for Dominion Medical Centre



International Nurses Day 2023

Provider Education and Professional Development

86















Practice staff attended and were funded to complete CPR training

20

Practice staff utilised the PHO professional development funding

Practice System Level Measure Achievements

Our practice teams put a great deal of effort and work into supporting and achieving System Level Measures. Below are the practice achievements and prizes given at our 2022 Annual Awards evening.

Cervical Screening	Aotea Health	
	Dominion Medical Centre	
	Cairnhill Health Centre	
Childhood Immunisations	Cairnhill Health Centre	
	Epsom Medical Care	
	Avondale Family Doctor	
	Avondale Health Centre	
	Prana Family Health	
	The Good Medicine Clinic	
CVD Risk Assessment	Aotea Health	
	Piritahi Hau Ora	
	Avondale Health Centre	
	Dominion Medical Centre	
	Prana Family Health	

Diabetes Year of Care



Smoking Brief Advice

Dominion Medical Centre



The Good Medicine Clinic



Prana Family Health



Aotea Health



Avondale Health Centre



Piritahi Hau Ora



Avondale Family Doctor



Glenavon Doctors Surgery



Three Kings Family Medical Centre



Piritahi Hau Ora



Dominion Medical Centre



Avondale Family Doctor



Glenavon Doctors Surgery



Total Population Achievement Awards

Have achieved 4 out of 6, 5 out of 6, or 6 out of 6 System Level Measures

Gold Award

Aotea Health

Newmarket Medical Centre

Silver Award

Dominion Medical Centre

Glenavon Doctors Surgery

Bronze Award

AUT Student Medical Centre

Calder Centre

Cairnhill Health Centre

Epsom Medical Care

Piritahi Hau Ora

Prana Family Health

Equity Awards

Have achieved 4 out of 6, 5 out of 6, or 6 out of 6 System Level Measures in the high needs population

Gold Award

Epsom Medical Care

Silver Award

Aotea Health
 Dominion Medical Centre
 Glenavon Doctors Surgery
 Meadowbank Medical Centre
 Newmarket Medical Centre
 Piritahi Hau Ora

Bronze Award

Auckland Central Medical and Health Centre
 AUT Student Medical Centre
 Cairnhill Health Centre
 Raphael Medical Therapy Centre



Special Equity Awards

CVDR Māori Men 30-44 years

Calder Centre

CVD Management
 Primary & Secondary

Glenavon Doctors Surgery

Three Kings Family Medical Centre

Special Recognition Awards

Completion of Nurse Prescribing Course

Patricia Roe – AUT Student Medical Centre

Fiona Wadmore – Calder Centre

Manpreet Bains – Prana Family Health

Patricia Roe – AUT Student Medical Centre

Pam Hart – Avondale Family Doctor

Nileshnee Nand – Avondale Family Doctor

Outstanding Services to Practice Nursing

Joanna Keane – Epsom Medical Care

Purvi Sethi – Prana Family Health

Outstanding Services to Practice Management

Avondale Residential Care Medical Services

Knox Medical Practice

Viaduct Medical Centre

Oceania Healthcare

Outstanding Services to People in Aged-Care Facilities During the COVID-19 Pandemic

Outstanding Services for Youth Health

Health Connections



Auckland PHO Excellence in Quality Performance for 2022

1st Place
Aotea Health



Runner-Up
Glenavon Doctors Surgery





Auckland PHO Staff

Senior Management



Barbara Stevens
Chief Executive Officer



Charlotte Harris
Clinical Director



Julia Burgess-Shaw
Manager - Planning and
Performance



Tanya Clark
Manager of Mental Health
and Wellbeing



Ashley Hulme
Chief Operations Officer

Practice Engagement



Alison Brown
Clinical Advisor



Aaron Piano
Clinical Advisor: IPC, Vaccinator
and Cold Chain Competency
Assessor



Shanaz Khan
Child Health and Immunisation
Services Advisor/Co-ordinator



Tracey Gilling-Senilebakula
PHO Primary Care Support



Emma Pickles
Project Manager



Carol Ennis
Quality Improvement and Support
(contractor)



Alexa Cunningham
Practice Support and
Improvement Assistant



Charley Peace
Self Management Services
Co-ordinator | Health Coach
Lead

Operations



Priscilla Lie
Corporate and Technical Support



Komal Rana
Programme Support
Administrator



Suzanne Le Lievre
Accounts Assistant | Community
Podiatry Service Co-ordinator



FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023

AUCKLAND PHO LIMITED
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 30 JUNE 2023

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Auckland PHO Limited

**Company Directory
As at 30 June 2023**

Company Number	1306365
Registered Office	210 Khyber Pass Road Grafton Auckland
Directors	Donna Tamaariki - Chair Aroha Hudson - Deputy Chair Judy Davis Lisa Eskildsen Elizabeth McLeay Te Haua Howard Taua
Bank	ASB Bank Limited Auckland
Business Activity	Auckland PHO is engaged in the business of Healthcare Services. Auckland PHO is domiciled in New Zealand and is registered with the Charities Commission (Charity Registration CC337184).
Auditor	GK Audit Services Limited Auckland
Solicitors	Hesketh Henry Auckland



INDEPENDENT AUDITOR'S REPORT TO THE SHAREHOLDERS OF AUCKLAND PHO LIMITED

Opinion

We have audited the financial report of Auckland PHO Limited, which comprises the financial statements on pages 6 to 17, the service performance information on pages 2 to 5, and entity information on page 1. The complete set of financial statements comprise the statement of financial position as at 30 June 2023, the statement of comprehensive revenue and expense, statement of financial performance, statement of changes in net assets/equity, statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information.

In our opinion, the accompanying financial report presents fairly, in all material respects:

- the entity information as at 30 June 2023
- the financial position of the entity as at 30 June 2023, and its financial performance, and its cash flows for the year then ended; and
- the service performance for the year ended 30 June 2023 in that the service performance information is appropriate and meaningful and prepared in accordance with the entity's measurement bases or evaluation methods in accordance with Public Benefit Entity Standards Reduced Disclosure Regime issued by the New Zealand Accounting Standards Board.

Basis for Opinion

We conducted our audit of the financial statements in accordance with International Standards on Auditing (New Zealand) (ISAs (NZ)) and the audit of the service performance information and entity information in accordance with the ISAs (NZ) and New Zealand Auditing Standard (NZ AS) 1 (Revised) The Audit of Service Performance Information. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Report section of our report. We are independent of the entity in accordance with Professional and Ethical Standard 1 International Code of Ethics for Assurance Practitioners (including International Independence Standards (New Zealand) issued by the New Zealand Auditing and Assurance Standards Board, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Other than in our capacity as auditor we have no relationship with, or interests in, the entity.

Restriction on Use of Report

This report is made solely to the company's shareholders, as a body, in accordance with Section 207B (1) of the Companies Act 1993. Our audit work has been undertaken so that we might state to the company's shareholders those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's shareholders as a body, for our audit work, for this report, or for the opinions we have formed.



Director's Responsibility for the Financial Report

The directors are responsible on behalf of the entity for:

- The preparation, and fair presentation of the financial report in accordance with the applicable financial reporting framework;
- The selection of elements/aspects of service performance, performance measures and/or descriptions and measurement bases or evaluation methods that present service performance information that is appropriate and meaningful in accordance with the applicable financial reporting framework;
- The preparation and fair presentation of service performance information in accordance with the entity's measurement bases or evaluation methods, in accordance with the applicable financial reporting framework;
- The overall presentation, structure and content of the service performance information in accordance with the applicable financial reporting framework; and
- Such internal control as the directors determine is necessary to enable the preparation of a financial report that is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the directors are responsible for assessing the entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the entity or to cease operations, or have no realistic alternative but to do so.

Auditor's Responsibility

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (NZ) and NZ AS1 will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the decisions of users taken on the basis of this financial report.

A further description of the auditor's responsibilities for the audit of the financial statements is located at the XRB's website at www.xrb.govt.nz/standards-for-assurance-practitioners/auditors-responsibilities/audit-report-8/.

The engagement partner on the audit resulting in this independent auditor's report is Imran Khan.

GK Audit Services Limited

GK Audit Services Limited
Auckland, New Zealand
28 November 2023



Service Performance Report 2022/23 Financial Year

Legal Entity:	Auckland PHO Limited
Type of Entity:	Not for profit organisation

Registered Number:	9429035971955 (CC37184)
Date of Establishment:	01 April 2003

Introduction

Supported by our financial statements, this report communicates Auckland PHO's strategy, objectives, and achievements for the 2022/23 Financial Year. As a registered charity of Tier 2 status, the information in this report has been provided in accordance with External Reporting Board requirements (PBE FRS 48, 2022). This report was prepared and reviewed by:

Ashley Hulme
COO, Auckland PHO

Barbara Stevens
CEO, Auckland PHO

Background

Primary Health Organisations (PHOs) are the local structures for delivering and co-coordinating primary health care services. PHOs bring together GPs, nurses, and other health professionals (such as Māori health workers, health promotion workers, dietitians, pharmacists, physiotherapists, psychologists, and midwives) in the community to serve the needs of their enrolled populations.

Our Purpose

Improve the lives of those we serve by providing inclusive, innovative, and compassionate primary health care. Auckland PHO is motivated by a single-minded purpose: to improve the lives of those we serve by providing, inclusive, innovative, and compassionate primary health care. This purpose is expressed through our company values:

Integrity Aroha Curiosity Thriving Connectedness

Mission Statement and Strategy

Auckland PHOs six strategic priorities are underpinned by our mission statement- Leading quality equitable health care:

Equity and Quality	Infrastructure	Partnerships
People, Performance and Culture	Growth	Business Intelligence

Operational Objectives

Auckland PHO aims to deliver on this strategy through seven operational areas:

Improve equity through person centred health outcomes for Māori and other high needs populations such as Pacific, Asian, Refugees and new migrant peoples

- Create knowledge and support innovation in ourselves and our practice network.
- Value and develop a workforce that is aligned to the needs of the people we serve.
- Lead transformation by continuously improving the performance, capacity, and capability of Primary Care (based on evidence and data) to deliver quality services to the people we serve.
- Work with Partners
- Operate a sustainable, accountable, and financially viable organisation.
- Anticipate and manage change and build agility in ourselves and our practice network.



Funding Received

	First Contact Funding	Flexible Funding Pool	Contract Funding	Management Fee
2021/22	\$12,842,902	\$2,620,163	\$3,096,529	\$502,593
2022/23	\$13,857,195	\$2,139,161	\$3,225,177	\$522,367

Data source: MYOB

PHO Management Fees

Funding received to enable core activities of the PHO. Calculated based on the number of enrolled patients.

First Contact Funding

Funding calculated by Manatū Hauora using a population and demographic-based funding formula. Capitation, Very Low-Cost Access (VLCA) Subsidy, Community Services Card (CSC) Subsidy, and Zero fees for under 14yrs are the primary funding mechanisms for primary health care services. **Practices receive their full entitlement for all First Contact Funding.**

Contract Based Funding

Funding received from Te Whatu Ora focused on prevention and health promotion. Funded in bulk amounts, the contracts require regular reporting back to Te Whatu Ora on activity and outcomes. Refer to the consolidated statement for further details. **Some flexible funding is added to contract funds, as practices claim for services provided.**

Flexible Funding

Funding for services to improve access for high needs patients. Health Promotion (HP), Services to Increase Access (SIA), CarePlus (Carextra), and System Level Measures (SLM) are the funding mechanisms which comprise the Flexible Funding Pool and form the base for quality improvement activity. **For the 2022/23 Financial Year, practices received their full entitlement for SLM and Carextra. HP and SIA Funds were consolidated into the Flexible Funding Pool.**

Measures and Activities

Auckland PHO has a responsibility for ensuring that current challenges in community healthcare are being met. Auckland PHO, through the Flexible Funding Pool and Te Whatu Ora contracts, target services and programmes to meet the needs of the enrolled population, with an aim to improve and maintain optimum health of our population. The Auckland PHO Senior Management Team is providing this report on the following key activities because they best reflect our mission statement and operational objectives:

- Practice engagement and support for service delivery
- Contract based quality improvement activities

Disclosure of judgements

- Contract based quality improvement activities will exclude contracts that are “one-off” payments and any contracts not directly coordinated or delivered by Auckland PHO staff.
- These service performance measures are easily quantifiable. Some qualitative activities that assessed outcomes/impact of our activity are not easily available or have not been actively measured as they are not a primary focus.

Data Sources

Auckland PHO has the following data sources:

- MYOB - Auckland PHO uses MYOB for all banking reconciliations and transaction record keeping. Please refer to the Financial Statements for further details
- KARO Data Management (Link: <https://karo.co.nz/register-management/>)- Karo's register management software, Monitor, meets all the MoH register management requirements and uses Monitor to complete the register processing and submission on behalf of Auckland PHO.
- Mōhio Data Management (Link: [Mōhio- One Simple Solution \(New Zealand\) \(mohio.nz\)](https://mohio.co.nz/))- Mōhio is a complete end-to-end electronic system for a PHO covering claims, referrals, budget holding, patient management, reporting, data collection and performance.
- Internal Data Sources- Auckland PHO utilises two sources of internal recording and reporting:

1. Report Templates provided by Te Whatu Ora; and
2. the Auckland PHO Practice Engagement Report Form developed using Microsoft Forms.

Results for 2022/23

Auckland PHO Summary

	Enrolled Patients	Consultations Delivered	Hours of Practice Engagement and Support
2021/22	63,520 Patients	279,036 Consultations	Not measured
2022/23	67,554 Patients	278,001 Consultations	1,276 Hours

Data source: KIRO Register Management, Auckland PHO Annual Report, Auckland PHO Practice Engagement Report

Outcomes from Activity

Measure	2021/22	2022/23	Funding Source	Data Source	Comments
Practice Engagement (#hours) [New Measure]	-	1,276	PHO Management	Internal	<p>Auckland PHO has a Practice Engagement team, who schedule regular sessions with each practice to provide ongoing support and coordination of services.</p> <p>Engagement with practices is self-reported and reported engagement is reviewed monthly.</p> <p>This measure is newly introduced, so no comparable data is available.</p>
Podiatry Services (# Packages of Care)	299	380	Te Whatu Ora	Mōhio	<p>Auckland PHO contracts Podiatrists in the community to provide foot care to people with diabetes who have moderate or high-risk diabetes foot disease.</p> <p>Referrals to the programme are derived from the Auckland PHO clinicians/nurses and are managed using Mōhio referrals and claims. Packages of care consumption is tracked using a Te Whatu Ora Template.</p> <p>Report produced for Te Whatu Ora quarterly and annually.</p>
DSME Courses (Diabetes Self-Management Education) (# Courses)	20	20	Te Whatu Ora	Internal	<p>Auckland PHO has a dedicated DSME coordinator and DSME facilitators who provide DSME and support programmes for people with diabetes.</p> <p>Referrals to the programme are derived from the general practice network (across Auckland) and direct from the community. Attendance is reported on using a Te Whatu Ora Template and is reported quarterly and annually.</p>
Primary Mental Health (# Packages of Care)	350	400	Te Whatu Ora	Mōhio	<p>Auckland PHO has engaged a group of mental health providers including clinical psychologists, health psychologists and counsellors who are skilled at providing brief, individualised, focused treatment in collaboration with general practice. GPs can claim for an extended consult for all patients and those eligible are referred to the programme and are managed using Mōhio. Packages of care consumption is tracked using a Te Whatu Ora Template.</p> <p>Report produced for Te Whatu Ora quarterly.</p>

Integrated Primary Mental Health & Addiction Services (# HIP and HC Consultations)	2,500	6,500	Te Whatu Ora	Mōhio	<p>Auckland PHO has six Health Improvement Practitioners (HIPs) and nine Health Coaches. The HIPs have a combined FTE of 3.7 and the Health Coaches a combined FTE of 4.8.</p> <p>Patient engagement is managed using Mōhio and reported back using a Te Whatu Ora Template</p> <p>Report produced for Te Whatu Ora quarterly.</p>
Immunisation Services Cold Chain Assessments (# Assessments)	89	53	Te Whatu Ora	Internal	<p>Auckland PHO has a dedicated Cold Chain Manager who conducts vaccine fridge compliance and provides support and advice in the event a vaccine fridge failure or breach occurs.</p> <p>The programme is managed reported on using a Te Whatu Ora Template.</p> <p>Report produced for Te Whatu Ora quarterly.</p>
Immunisation Services Clinical Assessments (# Assessments)	123	125	Te Whatu Ora	Internal	<p>Auckland PHO has dedicated Vaccination Clinical Assessor who assesses competency for newly trained vaccinators.</p> <p>The programme is managed and reported on using a Te Whatu Ora Template.</p> <p>Report produced for Te Whatu Ora quarterly.</p>

Auckland PHO Limited

**Statement of Profit and Loss and Other Comprehensive Income
For the Year Ended 30 June 2023**

	<u>Notes</u>	<u>2023</u> \$	<u>2022</u> \$
REVENUE			
First Contact funding		15,996,356	14,892,021
Te Whatu Ora Contract Funding		3,225,177	3,098,513
Management Fees		522,367	502,594
Other Income	3 a	3,539	584
TOTAL REVENUE		<u>19,747,439</u>	<u>18,493,712</u>
DIRECT COST OF SERVICES			
First Contact Services		13,859,009	13,587,959
PHO Programmes		3,380,604	2,786,253
TOTAL DIRECT COST OF SERVICE		<u>17,239,613</u>	<u>16,374,212</u>
GROSS SURPLUS		<u>2,507,826</u>	<u>2,119,500</u>
EXPENSES	3 b	2,324,851	1,897,719
OPERATING SURPLUS		<u>182,975</u>	<u>\$221,781</u>
Interest received	4	42,417	7,220
NET FINANCE REVENUE		<u>42,417</u>	<u>7,220</u>
NET SURPLUS for the year		<u>225,392</u>	<u>\$229,001</u>
TOTAL COMPREHENSIVE INCOME for the year		<u>225,392</u>	<u>\$229,001</u>



The accompanying notes form part of and should be read in conjunction with the Financial Statements and Audit Report.

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Auckland PHO Limited
Statement of Financial Position
As at 30 June 2023

	<u>Notes</u>	<u>2023</u> \$	<u>2022</u> \$
ASSETS			
Current Assets			
Cash and Cash Equivalents	6	1,762,815	1,200,137
Trade and Other Receivables	9	471,246	623,754
Total Current Assets		<u>2,234,061</u>	<u>1,823,891</u>
Non Current Assets			
Property, Plant & Equipment	5	40,734	39,059
		<u>40,734</u>	<u>39,059</u>
TOTAL ASSETS		<u>2,274,795</u>	<u>1,862,950</u>
Liabilities			
Current Liabilities			
Accounts Payable and Accruals	7	518,877	332,424
		<u>518,877</u>	<u>332,424</u>
TOTAL LIABILITIES		<u>518,877</u>	<u>332,424</u>
NET ASSETS		<u>1,755,918</u>	<u>1,530,526</u>
EQUITY			
Share Capital		1	1
Retained Earnings		1,755,917	1,530,525
TOTAL EQUITY		<u>1,755,918</u>	<u>1,530,526</u>

Approved on behalf of the Board by:



Donna Tamaariki
Director

27/11/2023
Date



Aroha Hudson
Director

27/11/2023
Date

The accompanying notes form part of and should be read in conjunction with the Financial Statements and Audit Report.

Auckland PHO Limited

**Statement of Changes in Equity
For the Year Ended 30 June 2022**

	Notes	Share Capital	Retained Earnings	Total Equity
		\$	\$	\$
<u>As at 1 July 2021</u>		1	1,301,524	1,301,525
Net profit for the year		-	\$229,001	\$229,001
Total comprehensive income for the year		-	\$229,001	\$229,001
Equity at 30 June 2022		1	1,530,525	1,530,526

Auckland PHO Limited

**Statement of Changes in Equity
For the Year Ended 30 June 2023**

Attributable to Shareholders of the company

	Notes	Share Capital	Retained Earnings	Total Equity
		\$	\$	\$
<u>As at 1 July 2022</u>		1	1,530,525	1,530,526
Net surplus for the year		-	225,392	225,392
Total comprehensive income for the year		-	225,392	225,392
			-	-
Equity at 30 June 2023		1	1,755,917	1,755,918



The accompanying notes form part of and should be read in conjunction with the Financial Statements and Audit Report.

Auckland PHO Limited

**Statement of Cash Flows
For the Year Ended 30 June 2023**

	Notes	2023 \$	2022 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
<u>Cash was received from:</u>			
Te Whatu Ora funding		19,906,340	18,504,596
Interest received		37,248	6,873
Goods & Services Tax			-
		19,943,588	18,511,469
<u>Cash was applied to:</u>			
Primary health care services, suppliers and employees		19,360,763	18,301,361
Goods & Services Tax	-	3,021	5,418
		19,357,742	18,306,779
Net cash received (paid) from operating activities		585,846	204,690
CASH FLOWS FROM INVESTING ACTIVITIES			
<u>Cash was paid to</u>			
Purchase of Property Plant and Equipment		(23,168)	(18,657)
		(23,168)	(18,657)
Net cash applied for investing activities		(23,168)	(18,657)
Net cash received (paid) for the year		562,678	186,033
Cash and cash equivalent balance at 1 July		1,200,137	1,014,104
Cash and cash equivalent balance at 30 June	6	1,762,815	1,200,137



The accompanying notes form part of and should be read in conjunction with the Financial Statements and Audit Report.

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Auckland PHO Limited

**Statement of Cash Flows
For the Year Ended 30 June 2023**

RECONCILIATION OF NET SURPLUS AFTER TAX TO CASH FLOWS FROM OPERATING ACTIVITIES

	<u>2023</u>	<u>2022</u>
	\$	\$
Reported Net Surplus for the year	225,392	229,001
Non-cash items: - Depreciation & loss on sale	21,271	17,768
	<hr/> 246,663	<hr/> 246,769
Movements in working capital items:		
Accounts Receivable	153,732	10,537
Accounts Payable	182,430	(47,198)
Net GST	3,021	(5,418)
	<hr/> 339,183	<hr/> (42,079)
Net cash received (paid) from operating activities	<hr/> 585,846	<hr/> 204,690

**GK Audit
Services
Limited**

The accompanying notes form part of and should be read in conjunction with the Financial Statements and Audit Report.

Auckland PHO Limited

Notes to the Financial Statements For the Year Ended 30 June 2023

1.0 Statement of Accounting Policies

Reporting Entity

The reporting entity is Auckland PHO Limited. Auckland PHO Limited was incorporated on 27 May 2003. It is a limited liability company registered under the Charities Act 2005 (Charity Registration CC337184). Auckland PHO is domiciled in New Zealand and the Entity's company registration number is 1306365, and registered office is 210 Khyber Pass Road, Newmarket, Auckland, New Zealand.

Statement of Compliance and Basis of Preparation

The financial statements have been prepared in accordance with the New Zealand Generally Accepted Accounting Practice (NZ GAAP). They comply with Public Benefit Entity International Public Sector Accounting Standards ("PBE IPSAS") and other applicable financial reporting standards as appropriate that have been authorised for use by the External Reporting Board. The company is a public benefit entity and it eligible to apply Tier 2 PBE IPSAS on the basis that it does not have public accountability and it is not defined as large.

The Board has elected to report in accordance with Tier 2 PBE accounting standards and in doing so has taken advantages of all applicable Reduced Disclosure Regime ("RDR") disclosure concessions.

Changes in Accounting Policy

There have been no changes to policies adopted from the previous year.

2.0 Summary of Significant Accounting Policies

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented, unless otherwise stated.

2.1 (a) *Basis of Measurement*

The financial statements have been prepared on the basis of historical cost, as modified by the fair value measurement of non-derivative financial instruments.

(b) *Functional and Presentational Currency*

The financial statements are prepared in New Zealand dollars (\$). All numbers presented have been rounded to the nearest dollar.

Auckland PHO Limited

Notes to the Financial Statements For the Year Ended 30 June 2023

2.2 Financial Assets

The company classifies its investments in the following categories:

Financial assets at fair value through the profit and loss, loans and receivables, held to maturity investments and available for sale financial assets. The classification depends on the purpose for which the investments were acquired. The board determines the classification of its investments at initial recognition and re-values this designation at every reporting date.

Financial assets at fair value through profit and loss

This category has two sub categories: financial asset held for trading, and those designated at fair value through profit and loss at inception. A financial asset is classified in this category if acquired principally for the purpose of selling in the short term or if so designated by management. Derivatives are also categorised as held for trading unless they are designated as hedges. Assets in this category are classified as current assets if they are either held for trading or are expected to be realised within 12 months of balance date.

The company does not have any financial assets classified as fair value through profit and loss.

Loans and Receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. They arise when the company provides money, goods or services directly to a debtor with no intention of selling the receivable. They are included in current assets, except for those maturities greater than 12 months after balance date, which are classified as non-current assets.

The company's loans and receivables comprise trade and other receivables and cash and cash equivalents.

Held to maturity investments

Held to maturity investments are non-derivatives financial assets with fixed or determinable payments and fixed maturities that the company's management has the positive intention and ability to hold to maturity.

The company does not have any financial assets classified as held to maturity.

Available for sale financial assets

Available for sale financial assets are non-derivatives, principally equity securities, that are either designated in this category or not classified in any of the other categories. They are included in non-current assets unless management intends to dispose of the investment within 12 months of balance date.

The company does not have any financial assets classified as held to maturity.

Purchases and sales of investments are recognised on trade date - the date on which the company commits to purchase or sell the asset. Investments are initially recognised at fair value plus transaction costs for all financial assets not carried at fair value through profit and loss. Financial assets carried at fair value through profit and loss are initially recognised at fair value and transaction costs are expensed in profit and loss. Investments in equity instruments that do not have a quoted market price in an active market and whose fair values cannot be reliably measured are recognised and subsequently carried at cost.

Investments are derecognised when the rights to receive cash flows from the investments have expired or have been transferred and the company has transferred substantially all the risks and rewards of ownership.

Available for sale financial assets and financial asset at fair value through profit and loss are subsequently carried at fair value. Loan receivables and held to maturity investments are carried at amortised cost using the effective interest method. Realised and unrealised gains and losses arising from changes in the fair value of financial assets at fair value of financial assets at fair value through profit and loss are included in profit and loss in the period in which they arise. Unrealised gains and losses arising from changes in the fair value of securities classified as available for sale are recognised in other comprehensive income, except for foreign exchange movements on monetary assets, which are recognised in profit and loss. When securities classified as available for sale are sold or impaired, the accumulated fair value adjustments are included in profit and loss as gains and losses from investment securities.

Auckland PHO Limited

Notes to the Financial Statements For the Year Ended 30 June 2023

2.3 Financial Assets (continued)

The company assesses at each balance date whether there is objective evidence that a financial asset or a group of financial assets is impaired. In the case of equity securities classified as available for sale, a significant or prolonged decline in the fair value of the security below its cost is considered in determining whether the securities are impaired. If any such evidence exists for available for sale financial assets, the cumulative loss - measured as the difference between the acquisition cost and the current fair value, less any impairment loss on that financial asset previously recognised in profit and loss - is removed from equity and recognised in profit and loss. Impairment losses recognised in profit and loss on equity instruments are not reversed through profit and loss.

2.4 Cash and cash equivalents

Cash and cash equivalents includes cash in hand and deposits held at call with banks.

2.5 Trade and other receivables

Trade and other receivables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method, less provision for impairment.

Collectability of receivables is reviewed on an ongoing basis. Individual debts which are known to be uncollectible are written off. A provision for impairment of receivables is established when there is objective evidence that the company will not be able to collect all amounts due according to the original terms of the receivables. Significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy of financial recognition, and default or delinquency in payments (more than 30 days overdue) are considered objective evidence of impairment.

The amount of provision is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the original effective interest rate. The amount of the provision is recognised in profit and loss statement.

If, in a subsequent period, the amount of impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised (such as an improvement in the debtor's credit rating), the previously recognised impairment loss is reversed and the reversal is recognised in profit and loss.

Subsequent recoveries of amounts written off are recognised in profit and loss.

2.6 Financial Liabilities

(a) Trade and other payables

These amounts represent unsecured liabilities for goods and services provided to the company prior to the end of the financial year which are unpaid. Trade and other payables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method. As trade and other payables as usually paid within 30 days, they are carried at face value.

2.7 Revenue recognition

Revenue comprised the fair value of the consideration received or receivable for the provision services in the ordinary course of the company's activities. Revenue is shown net of Goods and Services Tax, returns, rebates and discounts and after eliminating sales within the company.

Auckland PHO Limited

Notes to the Financial Statements For the Year Ended 30 June 2023

2.8 Revenue recognition (Continued)

The company recognises revenue when the amount of revenue can be reliably measured, it is probable that future economic benefits will flow to the company and when specific criteria have been met for each of the company's activities. Revenue from exchange transactions First Contact Capitation and Contract revenue Auckland PHO receives annual funding from Te Whatu Ora, which is based on enrolled patients within APHO network of providers. This is based on the quarterly uploads of the register to Te Whatu Ora and recognised monthly on the funding entitlement for the quarter.

Sale of services

Sales of services are recognised in the accounting period in which the services are rendered, by reference to completion of the specific transaction assessed on the basis of the actual service provided as a proportion of the total services to be provided. When the contract outcome cannot be estimated reliably, revenue is recognised only to the extent of the expenses recognised that are recoverable. The revenue recognition approach for APHO contract revenue depends on the contract terms. Those contracts where the amount of revenue is substantively linked to the provision of quantifiable units of service are treated as exchange contracts and revenue is recognised as the APHO provides the services. For example, where funding varies based on the quantity of services delivered, such as number of screening tests or heart checks. Other contracts are treated as non-exchange and the total funding receivable under the contract is recognised as revenue immediately, unless there are substantive conditions in the contract. If there are substantive conditions, revenue is recognised when the conditions are satisfied. A condition could include the requirement to provide services to the satisfaction of the funder to receive or retain funding. Revenue for future periods is not recognised where the contract contains substantive termination provisions for failure to comply with the service requirements of the contract. Conditions and termination provisions need to be substantive, which is assessed by considering factors such as the past practice of the funder. Judgement is often required in determining the timing of revenue recognition for contracts that span a balance date and multi-year funding arrangements.

Interest income

Interest income is recognised on a time-proportion basis using the effective interest method. This is a method of calculating the amortised cost of a financial asset and allocating the interest income over the relevant period using the effective interest rate, which is the rate that exactly discounts estimated future cash receipts through the expected life of financial assets to be the net carrying amount of the financial asset.

Dividend income

Dividend income is recognised when the right to receive payment is established.

2.9 Goods and services tax

All amounts are shown exclusive of Goods and Services Tax ("GST"), except for receivables and payables, which are stated inclusive of GST.

The net amount of GST recoverable from, or payable to, Inland Revenue, is included as part of receivables or payables in the statement of financial position.

2.10 Critical Accounting Estimates and Judgements

Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below.

(a) Carrying Value of Other Financial Assets

The company assesses the carrying value in an equity investment shown in Other Financial Assets to ensure it does not exceed its fair value. This determination requires significant judgement. In making this judgement the company evaluates relevant factors such as cashflow, business outlook, financial health and any other relevant information available to the company.

2.11 Going Concern

Auckland PHO Limited is reliant on continued funding from Te Whatu Ora. Funding contracts have been successfully renegotiated and are in place for the 2023/24 year and the company has adequate cash resources for the next 12 months after signing these financial statements. The Board therefore consider the going concern assumption to be valid for 30 June 2023.

Auckland PHO Limited

Notes to the Financial Statements
For the Year Ended 30 June 2023

3. Income and Expenses

	<u>2023</u>	<u>2022</u>
	\$	\$
a) <u>Other Income</u>		
Miscellaneous Income	3,539	584
	<u>3,539</u>	<u>584</u>
b) <u>Expenses</u>		
Administration	437,983	151,424
Audit Fees	11,787	16,167
Contractor Expenses	-	54,637
Depreciation	21,271	17,768
Directors remuneration	34,200	40,150
Provider professional development	30,214	13,656
Te Whatu Ora Contract & PHO staff salaries	1,652,999	1,479,740
Rent & Rates	136,397	124,177
Total Administrative Costs	<u>2,324,851</u>	<u>1,897,719</u>

4. Interest received

	<u>2023</u>	<u>2022</u>
	\$	\$
Interest income on Bank Deposits	42,417	7,220
Total Interest Income	<u>42,417</u>	<u>7,220</u>
Net interest income recognised in profit or loss	<u>42,417</u>	<u>7,220</u>

5. Property, Plant & Equipment

Name	Cost	Current Depreciation Charge	Accumulated Depreciation	Carrying Value
	\$	\$	\$	\$
<u>2023</u>				
Motor Vehicles	51,794	901	49,693	2,101
Office Furniture	27,974	1,019	23,348	4,626
Computer Equipment	164,331	18,864	135,919	28,412
Leasehold improvements	11,134	487	5,539	5,595
	<u>255,233</u>	<u>21,271</u>	<u>214,499</u>	<u>40,734</u>
<u>2022</u>				
Motor Vehicles	60,054	1,381	56,831	3,223
Office Furniture	27,974	638	22,329	5,645
Computer Equipment	141,164	15,220	117,055	24,109
Leasehold improvements	11,134	529	5,052	6,082
	<u>240,326</u>	<u>17,768</u>	<u>201,267</u>	<u>39,059</u>

6. Cash and Cash Equivalents

	<u>2023</u>	<u>2022</u>
Bank Balances	821,673	872,878
Petty Cash	1,500	400
Term Deposits	942,052	332,155
Visa card	(2,410)	(5,296)
	<u>1,762,815</u>	<u>1,200,137</u>

7. Accounts Payable and Accruals

Trade Payables	311,949	148,743
Accrued audit fees	11,124	11,000
Employee Entitlements	174,880	154,778
Goods and Services Tax	20,924	17,903
	<u>518,877</u>	<u>332,424</u>

Auckland PHO Limited

**Notes to the Financial Statements
For the Year Ended 30 June 2023**

9 Trade & Other Receivables

	<u>2023</u>	<u>2022</u>
	\$	\$
Trade Debtors	427,067	585,747
Deposits paid	23,466	23,466
Prepayments	14,656	13,654
Interest Accrued	6,057	887
	471,246	623,754

10 Commitments for Expenditure

Commitments under non cancellable operating leases:		
Current	137,232	21,492
Term	22,872	-
	160,104	21,492

Capital commitments

There is no committed capital expenditure at reporting date (2022: \$Nil).

11 Contingent Liabilities

There are no known contingencies at reporting date. (2022: \$Nil).

12 Related Party Transactions

- a) Auckland PHO Limited and board members, Dr Andy Watt from Dominion Medical Centre and Dr Elizabeth McLeay from Avondale Health Centre are considered to be related parties. Their owner operated medical centres are paid fees and all transactions are entered into on an arms length basis.
- b) Auckland PHO Limited and Board members, Dr Lisa Eskildsen from Avondale health Centre and Judy Davis from Waiheke Medical Centre are considered to be related parties. They are all employees of medical practices that are members of the PHO. All transactions are entered into on an arms length basis.
- c) Some directors are also shareholders of the company.

The following transactions were carried out with related parties:

d) Directors Remuneration

The Directors of the company and their remuneration was as follows

	\$	\$
Aroha Hudson	3,300	16,150
Andy Watt	-	2,200
Elizabeth McLeay	2,200	3,300
Judy Davis	2,200	3,550
Lisa Eskilden	2,200	3,550
Donna Tamaariki	21,000	10,050
Te Haus Taura	3,300	1,350
	34,200	40,150

e) Purchases of goods and services


Dominion Medical Centre	1,889,873	1,921,244
Avondale Health Centre	1,198,519	1,194,207
Waiheke Medical Centre	934,737	922,072
	4,023,129	4,037,523

g) Payables to related parties

Dominion Medical Centre	10,813	3,389
Avondale Health Centre	9,497	3,686
Waiheke Medical Centre	16,332	1,166
	36,642	8,241

13 Events after the reporting period

There are no events subsequent to balance date that require disclosure.

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